Your Rates 2024/2025

Like other councils and businesses, our budgets have been hammered by global inflation and we're getting less government help.

Everyone's getting less for their dollar, so we have to spend more on core services like keeping our roads up to scratch.

The average residential rates rise is 11.5% this year – for some it will be less, for others more.

You'll see some changes on the rates bill in the way we all pay for services like water and sewerage.

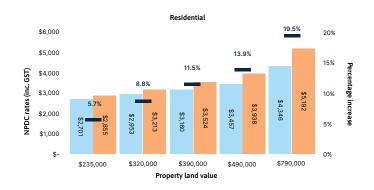
The Mayor and Councillors agreed the new rates after two rounds of public feedback and a major restructure of the organisation.

You can see what's in and what's out of the budget in the 10-Year Plan for 2024-34: Long-Term Plans (npdc.govt.nz).

You can contact the councillors to discuss their decisions: Mayor and councillors (npdc.govt.nz).

If you're having trouble paying, we can talk about a payment plan.

How your rates stack up across different land values



WHAT'S NEW ON THE RATES BILL

The uniform annual general charge (UAGC):

Every property owner pays the same UAGC to help cover the cost of services we all use.

This year the UAGC is \$150 – down from \$486 last year – and will be fixed at 3.5% of all rates from the 2025/26 year.

This means property owners with more valuable properties will cover a greater proportion of the rates.

This will ease the rates burden for owners of less valuable properties.

Different property types are getting taxed at different rates:

We have four different property types: residential, small holdings (lifestyle blocks), farms, commercial/industrial.

We're helping businesses and farms by reducing their share of the rates burden over two years.

Residential and small holdings will make up a greater proportion of rates as our population grows and housing expands.

Stormwater targeted rate:

Built-up urban areas, with their concrete and tarmac surfaces, need more stormwater pipes than rural areas.

This used to be paid for entirely from the general rates, but we're cutting that to half.

From this financial year, urban properties will fund the other half with a special targeted rate for stormwater infrastructure.

Water supply and sewerage network availability (Waters network availability):

Properties not connected to our water supply or sewerage networks will pay half the standard water charge if:

- They are within 100 meters of the NPDC networks.
- If it is possible that they could access the full services in the future.

This means all properties that are able to be connected contribute to the cost of the pipes.

Properties already paying targeted rates for water and sewerage (wastewater) are exempt.

